

**IN PERSON AND ON \*ZOOM!!**  
**November 2022 Chapter Meeting + Program**  
**At Bordini Center, 5 Systems Drive/Appleton**  
**Monday, November 14, 2022 at 6:30 PM**

**Topic: *What's New in Hearing Aid Technology***

**Presenter: Erin Krueger AuD**  
**Audiology & Hearing Center/ENT Specialists of WI**



We are delighted to welcome Erin Krueger AuD as the presenter of our November chapter program. Dr. Krueger's presentations are always open and well received. She will share information about what is available now, and what to expect in the future.

We look forward to gaining her insight on current technology that is non prescriptive, along with information on what is coming next.

Tis the month to be thankful for our blessings! Having audiologists in our area who share their expertise with us is one of them.

Whether hearing aids are new to you or something you've used for years, you will find this meeting helpful. **Come learn with us and bring your questions.**

**\*To join our meeting via Zoom, register via the link below. You will receive a confirmation e-mail containing information about joining the meeting. The Zoom room will open at 6:15. Please come in early so we can start on time.**

<https://us02web.zoom.us/join/register/tZYtce6rrTgsHNL8x3S9kLV5WM2bNmZ2Y2b7>

Request the link via e-mail if you receive this newsletter in print.  
 Reach us at: [hlaafoxvalley@gmail.com](mailto:hlaafoxvalley@gmail.com)

**5:00 PM H.O.P.E. Discussion/Support Group Meets**  
**6:00 - 6:30 PM Social Time with Refreshments\***  
**6:30 PM Chapter Meeting Begins**

\*The chapter will provide water and a light snack. Feel free to bring your own food if you wish.

Would you like to provide refreshments some month?

**HLAA Fox Valley Folks Reach Out In Many Ways.....We are Available!**

Rhonda Clancey has been appointed to participate in an advisory project through Access to Independence ILC/ "Access" has created an advisory panel to provide technical assistance for a new Wisconsin Historical Society Museum in Madison. People with a variety of disabilities will advise the society in its efforts to be inclusive and accessible to all disability groups. Thank you to Rhonda for representing the hard of hearing population. This project is scheduled to be completed in 2026.

In September, Christine Klessig, Michelle Frisbie, Jane Young & Karen & Gary Kasten managed our exhibit table at the Annual Noon Lions Senior Expo.

Julie Olson, with support from Dale Voskuil, provided a presentation to members of Thompson Senior Center in Appleton. "What's So Hard About Hearing? Huh?" shared information about coping strategies, technology, and the value of mutual help to a group that assembled at Sacred Heart Church Library in October.

Julie also shared "What's So Hard About Hearing? Huh?" to members of the Princeton Senior Center. HLAA member, Mary Fritsch, who lives in Princeton made the arrangements for this presentation. She was also instrumental in getting a hearing loop installed there recently.

On November 3rd, Michelle, Dale, Julie, & possibly a few others, will manage an exhibit table at Volunteer Fox Cities annual Volunteer Fest at Waverly Beach in Menasha. We hope to do more of these. Can you help?

Hopefully, our efforts will help let people know HLAA is here for them. Tell others about HLAA; and that we have the skills and the information to provide in-service trainings, informative presentations & more.

....And, not surprisingly, we would like more people to get involved in helping us do these projects. Let us know if you are willing and able to do that! Maybe you could even arrange for a program somewhere.



**We want "each one to reach one" but know that many of us working together can reach many more!**

Connect at: [hlaafoxvalley@gmail.com](mailto:hlaafoxvalley@gmail.com)



## Getting On Track to Better Hearing at the HLA A State Conference in Madison.

Submitted by Michelle Frisbie  
HLAAWI Treasurer and Conference Committee Member

### I Hopped on the Train to Better Hearing!

In October, I and a few other Fox Valley Chapter members, had the pleasure of attending the first state HLA A-WI conference since the pandemic. Boy was everyone glad to see each other in person! It was a wonderful day filled with very informational presentations, good food and great friendships! Attendance wasn't as good as we had hoped for, but everyone that came hopped on that train to better hearing, and walked away with valuable information, empowering coping strategies and new friends!

During the presentations we learned how to find and review hearing loops on Google Maps, more about what HEAR Wisconsin and their Mobile Audiology Clinic have to offer, some fascinating research being done at UW-Madison's Waisman Center, how to become hearing empowered, and what life is like for a person with hearing loss working for a railroad.

Funds were raised via raffles and silent auctions (hand-made quilt, Brewer tickets and autographed Packer football!) toward future HLA A-WI scholarships. HLA A Fox Valley Chapter contributed a "Coffee Basket" for the silent auction.

A minor community-wide power outage took us all by surprise, but the organizers, and CART provider Margo Lucas, handled it with poise and with slight schedule modifications, the conference was still completed as planned.

I look forward to future State and National conferences, as I always come back filled with new information and ideas, and I love learning new things! It's great meeting new people and sharing strategies for improved hearing outcomes!



Christine Klessig, Tom O'Connor, Juliette Sterkens, Max Maxfield, Julie Olson, & Michelle Frisbie represented HLA A Fox Valley Chapter at the HLA A WI conference.

**Never Stop Learning...  
Because Life Never Stops Teaching!**

## The 2022 Chapter Sponsor Program



Thank you to everyone who has become a 2022 'Sponsor'! Names will be added as donations are received. This is our only fund raiser. Sponsorships help us cover the costs incurred in our efforts to full fill the mission of HLA A.

HLAA is a 501c3 tax exempt organization. Your donations are tax deductible.

**If you wish to support the chapter this way, send your check to: HLA A-Fox Valley Treasurer, P.O. Box 25, Menasha WI 54952. Include instructions on how you wish to be listed.**

### 2022 Chapter Sponsors

#### Platinum Level (\$200 or More)

##### **Ascension Medical Group**

##### **Audiology & Hearing Aid Center @ ENT Specialists of WI**

Nicole Auxier AuD, Kristin Borgan AuD, Mark Conradt AuD, Cathy Dreifuert AuD, Andrea Federman, AuD, Jessie Grzeca AuD, Erin Krueger AuD, Tamara Mischka AuD, Tricia Roh, AuD, Holly Rusch AuD

##### **Audiology & Hearing Center@ ENT Associates, SC**

Kristen Borgen AuD, Beth Gabavics AuD

##### **Fox Valley Hearing Center**

Dr. Stephanie Long, Dr. Candy McGinnis, Dr. Brittany Uitenbroek, Dr. Melissa Dintelman, Dr. Jody Jedlicka, Dr. Lisa Esser, Dr. Susan Iwanski, Dr. Debra Engebos

##### **Carol Konetzke Memorial Donation** from her family

##### **Haviland Hearing Aids**

Peter J Zellmer AuD, Kyle Martell AuD

##### **Rural Audiology Services, Waupaca WI**

Cari J. Kramer Audiologist, Becky L. Franz Audiologist

##### **Judy & Larry Benish, Jim Machalk, Tom & Linda O'Connor, Anonymous**

#### Gold Level (\$100 - \$199)

Doug Grant Memorial, from his daughter Elizabeth Lewis Kevin Gossens, Jim Hemmen, Christine Klessig, Barbara Merry, Mike & Susan Landreman, Karen & Tom Schuppe, Carol Smokovich, Barb Soderberg, Jan & Diane Veenendaal, Dale Voskuil, Grace & Bill Zurovitch, Juliette Sterkens AuD & LeRoy "Max" Maxfield

#### Silver Level (\$50 - \$99)

Anonymous, Jim & Rhonda Bartelt, Suzanne Brown, Pat Boldt, Margaret Cariveau, Jo Kintopf-Crabb, Michelle Frisbie, Mary Fritsch, Robert & Betty Gehr, Joyce Hanneman, Charles Hastert, Karen & Gary Kasten, Julie & John Olson, Ione Muehlenbein (In memory of Paul), Patty Reimer, Sharon Salm, Phyllis & Lyle Sconzert, Kate Wiers, Jerome & Phyllis Van Handel

#### Bronze Level (\$25 - \$49)W

Lorna Hamilton, Katie Weber

**We are grateful to everyone above and to all who have made smaller donations to our chapter treasury. We are grateful to those who contribute personal resources of time, energy, mileage & more. Your support is what makes our chapter successful.**

***Our Mission: To share information, educate, advocate and provide peer support to people with hearing loss who choose to remain in the hearing mainstream with technology.***

Meetings are open to the public, and are organized and run by volunteers. Like most small organizations, we need more volunteers!

## Review of the October Chapter Meeting...

### "DON'T BE AFRAID TO TRY NEW TECHNOLOGY"



That was the take away message from our October 10th chapter meeting at the Bordini Center. Presenters from the Tech-Ed for Adults program outlined the free service offered by Volunteer Fox Cities to persons aged 50 years and older.

Individuals schedule one-on-one consultations with technology instructors to answer questions about their technology. Issues addressed included how to use Zoom, Facetime, & other popular apps, some specifically developed for HOH folks. They train on security features, pairing of devices to hearing aids, etc. Participants are encouraged to bring their cell phones, tablets, laptops, & ALD's to the session(s). Loaner iPads are available for a two week timeframe.

According to Brad Behling and Will Smith from the Tech-Ed Program, it is crucial for HOH folks to bring along information about their personal hearing technology (manufacturer, model #, original user manual, etc.) The goal is to make the technology user friendly so it becomes easy to use on an every day basis.

Presenters suggested writing questions down in advance so that nothing is missed. The average age of people utilizing this free service is 76 years. Most folks come back for follow up a minimum of three times to one of the eight program sites.

Fox Valley chapter was very pleased to learn about the Tech-Ed for Adults Program, and we're grateful to the presenters for sharing information about it. Several people signed up at the meeting to enroll in this program. We anticipate other HLAAs members will contact Brad and Will to enroll.

#### Contact information:

Volunteer Fox Cities, 2616 S Oneida Street, Appleton, 54915 920-832-9360 [chelsea@volunteerfoxcities.org](mailto:chelsea@volunteerfoxcities.org)

*(Submitted by Christine Klessig)*

### Non Prescriptive 'Over the Counter' Hearing Aids....What do YOU Think?

As of October 17th, it is legal to sell hearing aids 'over the counter' without a prescription. Data shows 80% of the people who would benefit from hearing aids, don't have them. Cost is a major deterrent, but there are others. The national HLAAs website has a large amount of information posted on this topic. [HLAA in the News - Hearing Loss Association of America](#) You should seek information, and be informed before buying OTC hearing aids. They are not for children, and are only suggested for adults with mild/moderate hearing loss. How do people know where their hearing loss lies in this spectrum? You might want to get tested by an audiologist. **We are interested in learning more from people who buy OTC hearing aids. Please share with us.**



Each year HLAAs Fox Valley Chapter sets aside some funding to provide stipends for active chapter members who would like to attend the national HLAAs convention. The 2023 event is in New Orleans! Conventions include a variety of exhibits, programs, a research symposium on a current topic, and several social events. All events are communication accessible. It's a great opportunity to learn, to contribute, and also to meet people from all parts of the country who understand how hearing loss affects lives.

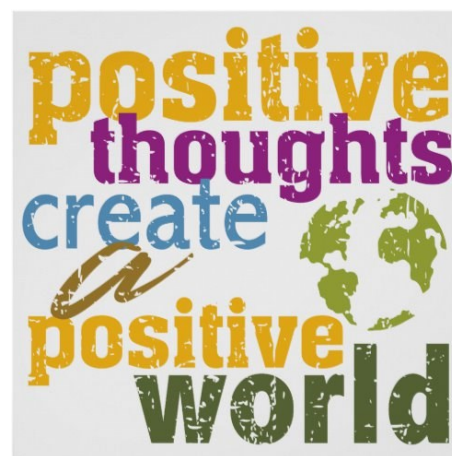
Discounted early bird registration begins early in the new year, so it's something to think about now. **If this interests you, contact the chapter leaders at [hlaafoxvalley@gmail.com](mailto:hlaafoxvalley@gmail.com)** You'll be put on the list, and will be kept informed as registration opens.

Information about 2023 convention programming, hotel, etc. will soon be on the national HLAAs website. [www.hearingloss.org](http://www.hearingloss.org)

### Happy Thanksgiving Everyone!

**Practice those stress management skills when the gang gathers for the holidays!**

**Auditory Fatigue is real! So are misunderstandings!**



### HLAA ADVOCATES FOR US! HLAAs BRINGS HEARING LOSS TO THE FOREFRONT. MEMBERSHIP SUPPORTS HLAAs!

To join HLAAs, go to this URL: <https://www.hearingloss.org/make-an-impact/become-a-memberrenew/> If you prefer to pay by check or card thru the mail, pick up a brochure/membership form at our meetings. You can e-mail [membership@hearingloss.org](mailto:membership@hearingloss.org). Your membership form & payment go to HLAAs, 6116 Executive Blvd., Suite 320, Rockville, MD 20852. COSTS: Regular Membership/year (will receive Hearing Life magazine in print and digital format): Individual - \$45; Couple/Family - \$55; Professional - \$80; Nonprofit - \$80; Veteran Membership: Complimentary 1-Year Regular Membership & Lifetime Online Membership. **NOTE: MEMBERSHIP EXPIRES ONE YEAR AFTER YOU REGISTER. YOUR EXPIRATION DATE IS ON THE LABEL OF THE MAGAZINE YOU RECEIVE WITH MEMBERSHIP. BE SURE TO RENEW!**



Our newsletter is published 10 months of the year. Please share it with others. Help HLA A let hard of hearing people know they 'have a voice' & are not alone. You may receive it by e-mail or in print by regular mail. Let us know your preference. The e-mail version is in color and has live links. Send suggestions, comments and changes of address to [hlaafoxvalley@gmail.com](mailto:hlaafoxvalley@gmail.com)

HLAA-Fox Valley Chapter

P.O. Box 25

Menasha WI 54952-0025

## 2022 Chapter Calendar

November 14 - H.O.P.E. Discussion at 5 PM

November 14 - "What's New in Hearing Tech" 6:30 PM

November 22 - Cochlear Implant Zoom Meeting

December 12 - Holiday Social at Appleton Yacht Club

**We look forward to programs, socials & good times in 2023. Please share your ideas!**

## 2022 Chapter Leadership Board

### Officers:

President & Newsletter Editor: Julie Olson\* [julieo@athenet.net](mailto:julieo@athenet.net)

Vice President & HOPE Chair: Dale Voskuil\* [voskuild@gmail.com](mailto:voskuild@gmail.com)

Treasurer: Michelle Frisbie\* [michellefrisbie@gmail.com](mailto:michellefrisbie@gmail.com)

Secretary: Christine Klessig\* [bommaklessig@gmail.com](mailto:bommaklessig@gmail.com)

Program Chair & CI Group Chair: Rhonda Clancey\*  
[rclancey@hotmail.com](mailto:rclancey@hotmail.com)

Member at Large: & Newsletter Preparation: Jane Young\*  
[YBLUEJAY@aol.com](mailto:YBLUEJAY@aol.com)

Social Committee: Christine Klessig\*, Grace Zurivitch,

Chapter e-mail: [hlaafoxvalley@gmail.com](mailto:hlaafoxvalley@gmail.com)

Phone Contact: Karen at 920-733-4853

Support Crew: Bob Opsteen, Jerry Van Handel, Colleen Van Rooy, & Paul & Harriet Zuicker, Karen & Gary Kasten

Feel free to contact any of us personally, or use the chapter's e-mail address. We will respond as soon as possible.

- Designates Members of the Chapter's Board of Trustees.

## November is Election Month for HLA AFVC



We have one new chapter member who has agreed to serve on the board. Current board members have all agreed to stand for re-election. All will be elected at the November meeting by the membership. The board will then announce the new slate of officers at that meeting.



## Cochlear Implant Support Group News

Hi CI users + future candidates! For those who have been participating in our zoom meetings in the last couple of years, we had a fun social event where several of us met in person. We were surprised to see how tall or short we all were. We had many laughs! This event sure tied us closer as a CI family unit. Thank you all for coming and sharing some good laughs. Thank you to Julie & John Olson for hosting this get together at their home. We will definitely do this again sometime.

Our next CI Zoom meeting will be Tuesday, November 22 at 6:00. Please watch for the Zoom invite in your e-mail. I realize this is Thanksgiving week, but let's share all things we are thankful for; including our cochlear implants!

If you're not already on our e-mail list, contact me so I can add you to the CI list. It is separate from the chapter's large list.

Our Zoom meetings are open to those who have cochlear implants and also to those who want to learn more about them.

*Rhonda Clancey, CI Group Moderator*  
[RClancey@hotmail.com](mailto:RClancey@hotmail.com)

## H.O.P.E. Support Group News

The impromptu October HOPE discussion/support group was facilitated by Karen, Gary and Jane in Dale's absence. Impromptu discussion, led to sharing some of our personal experiences in places where it's difficult to hear. Some admitted bluffing/pretending to hear, some said they avoided going to those places.

We discussed ways to make it easier, including positioning within the room and using technology that goes beyond our personal devices. It was interesting to learn about and compare different options and settings on one another's personal equipment.

Being able to talk about these things and share both our frustrations and coping strategies helps. We look forward to more spontaneous discussion in November, and hope you'll join us.

Thank you to Karen, Gary & Jane for facilitating!

**Learning from people who understand is HOPEful!!**

Next H.O.P.E. on November 14th at Bordini Center. 5 PM prior to the chapter meeting.

*Dale Voskuil, H.O.P.E. Moderator*  
[voskuild@gmail.com](mailto:voskuild@gmail.com)



**NOTICE!!** The 2022 National HLA A Convention featured a research symposium on Cochlear Implants. The presentations from that symposium are now available online at the national HLA A website. [www.hearingloss.org](http://www.hearingloss.org)